

## **Name**

**Date** 

**Teacher resource – Worksheet 3b** 

## **Emergency call**



Think about the **emergency on the weblink** involving Georgia cutting herself with the craft knife and Beth dialing 999. She speaks to the operator, who asks you the **questions** below.

- 1) Think about how that conversation on the phone should have gone and fill in the answers to the questions.
- 2) Continue the 999 phone conversation, writing it like a short play script until the ambulance arrives. You can use the back of the sheet if you need to.
- 3) When you have finished, try acting out the scenario with someone at home.

Operator	Hello, emergency service operator. Which service do you require? Fire, police or ambulance?
You	Fire/police/ambulance
Operator	I'll connect you now
Operator	Hello, what is your name?
You	
Operator	What number are you calling from?
You	
Operator	Where are you?
You	
Operator	What has happened?
You	
Continue the script below.	
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